Training provider self-assessment

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Service provider

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Aviocourse is part of the Aviocube suite of aviation apps by AVIOVERSE LTD (aviocube.com).

Description of services

Online aviation knowledge and awareness training for individuals within organisations and company teams. Services include course material, published syllabuses, final knowledge assessments, completion certificates, certificate verification and access to training records.

Asynchronous distance learning through aviocourse.aero. Learners study the material online, complete the course sections in sequence and take the final assessment.

Course subjects, intended audiences, learning objectives and regulatory references are identified in the individual syllabuses. Practical training, workplace competence assessment and company authorisation are separate from the online knowledge training provided.

Course development and quality review

Developer competence, learning design and course maintenance

01. Has the course developer received training in training delivery?

Yes. The course developer has completed Train the Trainer training.

02. Does the developer have relevant aviation training experience?

Yes. The developer has experience in Part-147, instructional delivery, Training Needs Analysis (TNA) and examinations.

03. Are training needs considered during course development?

Yes. TNA experience informs the intended audience, course scope, learning objectives, content and assessment approach.

04. Is a syllabus available for each course?

Yes. Published syllabus PDFs describe each course and its lessons, including learning objectives and topic summaries. Each PDF identifies the course revision.

05. Are courses reviewed periodically?

Yes. Courses are reviewed at least annually in accordance with the provider's course-review policy.

06. Is student feedback considered during course review?

Yes. Student feedback prompts review of the content, delivery, assessment or learning platform, as appropriate.

07. Are examination results considered when improving courses?

Yes. Examination trends inform review of course material and questions. The administrator reviews per-question statistics (percentage correct over recent attempts) for every course; items or topics with unusual results are rewritten or explained more clearly in the next course revision.

Training delivery and examinations

Learning sequence, assessment requirements and learner feedback

08. Is the delivery method clearly identified?

Yes. Training is delivered by asynchronous distance learning. Learners access electronic course material online, and the delivery method is stated on the completion certificate.

09. Do learners complete the sections in sequence?

Yes. Access to the next incomplete section follows the learner's recorded progress. Previously completed sections remain available for review.

10. Must all sections be completed before the final examination?

Yes. The final assessment is available only after all course sections are recorded as complete.

11. Are the assessment requirements communicated to learners?

Yes. The question count, time limit, course passing score, retry rules and answer feedback are displayed before the examination starts. A learner must answer every question to submit; when the time limit is reached, the answers given are submitted automatically and unanswered questions are scored as incorrect.

12. Are examination selection and scoring controlled?

Yes. When the learner presses Start exam, the server records the start time and the questions drawn from the course question bank. Each new attempt uses questions the learner has not been shown before for that enrollment where the bank allows, then the least recently seen; answer options are shuffled. The time limit is 90 seconds per question (18 minutes for 12 questions), enforced by the server with 60 seconds' grace for submission. If the learner leaves, the answers saved by the time limit are scored. An administrator can grant extended time (x1.5) on request. Responses are scored on the server against the examination recorded for the attempt; correct-answer information is not included in the examination form.

13. Are unsuccessful examination attempts controlled?

Yes. After an unsuccessful attempt the learner sees the correct answer and explanation for each question missed or left unanswered, and the next attempt uses questions not yet shown where the bank allows. Three unsuccessful attempts require the learner to work through the course sections again before a further attempt cycle. Each started examination records one result only, and an enrollment that has been certified cannot submit another final examination.

14. Can learners provide feedback after completing training?

Yes. Learners can submit separate ratings and comments for the course and the learning platform. One feedback response is maintained for each completed enrollment.

Training completion

Completion is based on recorded section progress and achievement of the course passing score. Estimated learning time is a planning estimate for the course; it is not an individual attendance record or a regulatory minimum. Examinations are online knowledge assessments and are not invigilated.

Access control and training records

Individual accounts, protected access and record traceability

15. Is access to assigned training controlled?

Yes. Learners sign in to an individual account. Access to a course is checked against the learner's enrollment.

16. Are learners restricted to their own training records?

Yes. Learner access to progress, assessments and certificates is checked against the authenticated account. Manager and administrator access is controlled separately according to their roles.

17. Are account access and sign-in credentials protected?

Yes. Learners sign in using expiring, single-use email codes or Google. Administrator access is protected by Cloudflare Access email authentication, with the access assertion validated by the application. Protected session cookies maintain authenticated access.

18. Are training progress and examination results recorded?

Yes. Section completions, examination attempts, scores, enrollment status and certificate issuance are recorded against the learner and course. A required course-review cycle resets current section progress while retaining examination attempts.

19. Is the successful examination record preserved?

Yes. The passing examination retains a fixed copy of its questions, answer options and submitted responses. Later changes to the question bank do not alter this saved examination record.

20. Can authorised personnel monitor training and feedback?

Yes. Administrative functions provide access to training progress, examination results, certificates and submitted course and platform feedback.

Record handling and enquiries

Training records are retained in accordance with the provider's privacy notice and applicable legal or contractual requirements. Public certificate checks mask the learner's name. Companies can contact contact@aviocourse.aero about training records or specific recordkeeping requirements.

Certificates and supporting documents

Completion evidence, document access and verification

21. Does automatic certificate issuance require successful completion?

Yes. The learner must complete all sections and achieve the course passing score. The passing result, certificate and certified enrollment status are recorded together.

22. Does the certificate identify the learner and training?

Yes. The certificate identifies the learner, course, issuer, issue date, delivery method, examination mark and unique verification number. It includes the course regulatory reference where specified.

23. Can a completion certificate be verified?

Yes. The certificate's unique verification number can be checked through the public certificate checker at aviocourse.aero. The result confirms whether it matches an active certificate record.

24. Are certificate particulars preserved when course information changes?

Yes. Certificates preserve learner and course particulars, assessment marks, issuer and the course edition at issuance. Changes to a course do not rewrite a retained completion record.

25. Can learners print their certificate and a course syllabus?

Yes. Certificates and syllabus PDFs can be viewed, printed or downloaded. Each fixed PDF is created once for its edition and reused. A learner receives the saved syllabus edition they studied and were examined on.

26. Is the basis for certification clearly identified?

Yes. Certificates record successful completion of the provider's online knowledge training. Course suitability is determined by the receiving organisation against its training needs and applicable requirements.

Quality references

Selected Part-147 and Part-66 provisions inform course development, delivery, assessment and recordkeeping as quality benchmarks. This self-assessment is a provider declaration, not a Part-147 approval. EASA FAQ 19073 provides context for training outside Part-66: https://www.easa.europa.eu/en/faq/19073.

Provider declaration

On behalf of AVIOVERSE LTD, I confirm that the information in this self-assessment accurately describes the training services and arrangements provided as at the assessment date. This document is supplied to support customer evaluation of our training services.

Dionysios Kefalas, for AVIOVERSE LTD

Revision 0: Initial Aviocourse release.